

# Our Commitment To You

VTE is committed to our customers. We strive to make every purchasing experience a positive one. Here are a few items that help explain our commitment to you.

- We offer commercial quantity sales, at bulk prices - 500+ on terminal insulators
- For low-volume sales, VTE Warehouse stocks VTE manufactured product
- We offer access to engineering and design support
- We gladly accept VISA, MasterCard and Discover
- We offer generous credit terms
- We offer free samples
- Factory-direct Low Prices
- On Time Shipments
- Reasonable Lead Times
- Excellent Quality

## Standards We Meet

When protecting your device with VTE terminal insulators, your product can meet some of these industry standards. Our product material meets various UL standards.

- USCG e-CFR > Title 33 Part 183 Boats and associated equipment § 183.440 (b), 183.445 (b), 183.455
- ABYC ( currently being updated )
- SAE J2120 (2009 Edition) § 8.5, 9.2, 10.2
- ISO 10133 (2012 Edition) § 5.4, 5.7, 10.7
- UL94-V2 - Self Extinguishing (our 'V' material)
- UL94-V0 - Fire Retardant (our 'F' material)
- Our PVCs are RoHS2 and REACH compliant
- Our TPR material is RoHS compliant & UL94-HB
- VTE meets CMRT compliance
- Please check website for current compliance



WARNING: The products identified on this page can expose you to chemicals including DINP, which is known to the state of California to cause cancer. For more information : [www.p65warnings.ca.gov](http://www.p65warnings.ca.gov).

## Ordering Information

### VTE Inc. Terms and conditions

Minimum Order Quantity: **Terminal Insulators: 500 pieces**  
**Electro-Mechanical: 50 pieces**

Delivery: **14 weeks after order confirmation**

Delivery with setup charges: **Expedited Shipments:**  
**Due to Very High Volumes, VTE is unable to offer Expedite at this time**

F.O.B **Pellston, Michigan 49769 USA**

Shipping: **UPS, Federal Express, Truck**

Terms: **Net 30, VISA, Mastercard, Discover, AMEX**

### VTE Warehouse Terms and conditions

Minimum Order: **\$15.00**

Delivery: **In stock items normally ship within 2 business days**  
**Non-stocked items: Ship within 2 - 4 weeks after order confirmation**

F.O.B: **Pellston, Michigan 49769 USA**

Shipping: **UPS, Federal Express, USPS**

Terms: **Net 30**  
**VISA, Mastercard, Discover, AMEX**